



# Open Place “Opt-out” Notice

The transfer of your personal information from *Open Place under Berry Street* to *Open Place under Relationships Australia Victoria (RAV)*

June 2020

Open Place welcomes the news that from July 1<sup>st</sup> 2020, our services and staff will continue under a new provider – Relationships Australia Victoria (RAV).

To ensure that Open Place under RAV is able to support Forgotten Australians in the future, the personal information we currently hold will stay with the program under RAV.

We believe that the automatic transfer of information is necessary to continue to provide our services, however you have a choice to “opt-out” and not transfer your information to Open Place under RAV.

If you prefer that your personal information does not transfer to Open Place under RAV, you will not be excluded from accessing services from Open Place in the future. However if you “opt-out”, and you wish to access services on or after July 1<sup>st</sup> 2020, you will need to complete a new COTIC (confirmation of time in care), and a new intake process.

You also have the right to seek independent advice from the Office of the Victorian Information Commissioner (OVIC). Email [enquiries@ovic.vic.gov.au](mailto:enquiries@ovic.vic.gov.au) or call 1300 006 842 (for the cost of a local call from a landline).

***Please note - your information will automatically move from Open Place under Berry Street to Open Place under RAV unless you take action and advise Open Place that you don't wish this to occur. If you are comfortable with your personal information transferring to Open Place under RAV you do not need to take any action.***

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## How to “opt-out” from your personal information transferring from Open Place – Berry Street to Open Place – RAV on July 1<sup>st</sup> 2020:

1. Call Open Place on free call **1800 779 379** and advise us of your decision to “opt-out”. We will also be available to discuss any concerns or queries you might have.
2. Email us at [info@openplace.org.au](mailto:info@openplace.org.au) and let us know your decision to “opt-out”. Please remember to provide your full name in the email.